



KWINANA SWIM SCHOOL - TERMS AND CONDITIONS

ENROLMENT FEES

Fees are payable in full at time of booking. All enrolments will cease after the third (3rd) week of term.

COMPLIMENTARY AQUATIC PASS

When your child is enrolled in Kwinana Swim School group lessons, 1:1 lessons and / or Junior Lifeguard Club, they receive a complimentary aquatic pass to use at any time throughout the term. This pass includes the enrolled child and a parent / guardian. The complimentary aquatic pass provides: Entry for 1 enrolled swimmer + 1 adult. Access to the 25m Pool and Leisure Pool only. The swim pass does NOT provide: Access to the hydrotherapy pool, spa or steam room, Centre entry for external programs (e.g. Education Department swimming lessons or Squad training). You will be issued with a membership tag on enrolment, these must be scanned before each lesson. Lost or new tags will incur a fee.

SIBLING DISCOUNTS

Apply when booking more than 1 child into group classes or private lessons: Second child = 10% discount, third, fourth, fifth child = 20% discount. Excludes SAIL classes Holiday Swim and Aqua Playgroup (immediate family only).

MAKE UP LESSONS

Will not be given at any time. If a child is absent for medical reasons a medical certificate will be required and a class credit may be given. All decisions will be left to the discretion of Management. Please email a copy to emma.lavery@kwinana.wa.gov.au

CANCELLATION OF CLASSES

Request for cancellation of swim school classes must be completed in writing to the Swim School Supervisor. Refunds will only be granted in the event of family moving out of the area or major illness (this will be left to the discretion of Management). If a refund is granted, a \$25 administration fee will apply OR remaining terms fees can be held in credit but must be used within two (2) terms after the credit is approved.

CHANGES TO CLASSES

The City reserves the right to amalgamate, move or alter classes in the first three (3) weeks of term due to class participation levels. All participants affected by these changes will be notified.

SWIMMING ATTIRE

Appropriate attire must be worn at all times. No denim at any time. All swimmers must have a towel. All swimmers under the age of 2 years (or older if not adequately toilet trained) must wear an aqua nappy at all times when in the water. Swim nappies sold at reception.

DUTY OF CARE

Children under 12 years of age must be accompanied by an adult. Children are not permitted to enter the water in the designated swimming area prior to the start of their class. Our instructors' duty of care does not commence until the swimmer is in their class, and ends when the class is complete. Parents/carers must collect their children from the Learn to Swim area at the conclusion of their lesson.

KEEP WATCH

We advise patrons to adhere to the "Keep Watch @ Public Pools" policy program developed by The Royal Life Saving Society (www.keepwatch.com.au). As a parent/carer, you have a responsibility to look after the well being of your child. Lifeguards are not responsible for the primary care of your children, so please be vigilant when supervising your child.

UNAVAILABILITY OF FACILITY/ SERVICE

Facilities or services within the Centre maybe unavailable at any particular time due to mechanical breakdown, fire, act of God, catastrophe or any other unforeseen reasons. The Centre will not be held responsible or liable for such occurrence.