

Welcome to Kwinana Recquatic Stadium Programs!

We're excited to have you, and your child participate in our Stadium Programs. Please be aware that participation in any recreational activities, including Stadium Programs, involves inherent risks, which may include the risk of personal injury or death. By enrolling in and attending these programs, you acknowledge and accept these risks on behalf of your child and voluntarily assume responsibility for their participation.

We take all reasonable precautions to ensure the safety of our participants. Please inform our staff of any medical conditions or special requirements your child may have before participating.

Enrolments

Enrolment Fees are payable in full at time of booking. All enrolments will cease after the third (3rd) week of term. However, casual passes will still be available to purchase the day of the program. All requests are via email.

Cancellation of Programs

To process cancellations, we kindly ask that you provide the required documentation, a medical certificate or proof of a new address (indicating that you have moved out of the area by more than 30 kilometers). Upon receipt of the necessary documentation, a refund may be given. Please email the relevant documentation to recquatic@kwinana.wa.gov.au for review and processing.

Stadium Programs Attire

All participants must wear appropriate attire at all times. Each participant must wear closed in trainers/sneakers (no black soles) and sports attire.

Medical Conditions

Please be aware that it is the parent/guardian's responsibility to inform the Centre of any existing or changes/updates to your child's medical condition. Forms are available at the reception desk.

Duty of Care

Children under 12 years of age must be accompanied by an adult at all times. Our instructors' responsibility begins when the program starts and ends when the class concludes. Parents and carers must remain on-site at the Recquatic during their child's class and must collect their children from the stadium at the end of each class. This is important in case of any emergencies or immediate needs.

Unavailability of Facility / Service

Facilities or services within the Centre may be unavailable at any particular time due to mechanical breakdown, fire, act of God, catastrophe or any other unforeseen reasons. The Centre will not be held responsible or liable for such an occurrence.

Physical Contact During Programs

Physical contact is considered appropriate if it is necessary to promote a child's development of skills, with the child's consent. In an emergency situation, it may be necessary for a staff member to take hold of a child quickly, with a proportionate use of manual handling, in order to ensure the child's safety.

Appropriate Behaviour in Programs

Kwinana Recquatic reserves the right to cancel programs for children who, do not follow instructions or continue to act in a manner unsafe and disruptive to the instructor and other program members. Cancellation of programs will be made on a case-by-case basis, after careful consideration with the student, parent and instructor. Program staff are committed to working with students and parents/guardians where additional support or strategies may be needed to participate in programs. It is expected that parents will behave respectfully towards all staff members while attending the City's facilities/centres.

Public Holidays

No stadium programs will be conducted on WA recognised Public Holidays or Easter Saturday. Programs will be cancelled and credited accordingly.

Photography and Videography

Taking photos or video footage is prohibited during programs and throughout the Centre, unless prior approval has been obtained by Centre Management.

Increase to Fees

Kwinana Recquatic will review fees and charges annually at the end of each financial year. Fees may be increased in connection with your enrolment having consideration to a variety of market issues, consumer price index and the demand for use of Kwinana Recquatic facilities and services.

Changes to Terms and Conditions

The City reserves the right to make changes to prices and our terms and conditions at any time.