

## Terms and Conditions Kwinana Recquatic Referral Program

City of Kwinana Referral Program Kwinana Recquatic Centre

## Terms and Conditions of Program Eligibility

- 1. Participation in the referral program signifies acceptance of these Terms and Conditions.
- **2.** The referral program is open to eligible persons who hold a current Kwinana Recquatic Direct Debit Membership, with the following conditions:
  - **a.** The member has an active membership longer than 7 days.
  - **b.** Current membership is in an up-to-date financial state with no current outstanding monies.
  - c. Membership is not in a current state of suspension or within a cancellation period.
- **3.** The referred person must not have held a Kwinana Recquatic Membership within 12 months of sign-up date. (previous Rehabilitation memberships excluded).
- **4.** A referral is considered valid if the new member signing up presents a completed referral card with a current member's details or is accompanied into the Centre with a current member with valid ID.
- 5. Referred person must be signing up for a direct debit membership and complete the membership sign up process including entering a valid payment method for the referral to be valid.
- 6. Upon a successful referral membership sign up and completion of the 7-day cooling off period the referring member will be advised, and contact made with the direct debit company to waive their next two fortnight's membership payments.
  - **a.** If membership payment is due within the next 3-5 business days, then it could be the following membership payment to allow for administrative procedures.
- 7. Kwinana Recquatic and City of Kwinana Staff are ineligible to utilise referral program.
- **8.** Referral fees are not transferable or redeemable for cash. The City accepts no responsibility for any costs associated with utilising the referral program.
- **9.** Referral cards will be issued to every new member signed up but can also be requested from staff at Kwinana Recquatic.

## Membership types eligible for Referral Program

- Direct Debit Premium Recquatic
- Direct Debit Standard Aquatic
- Direct Debit Standard Fitness
- Direct Debit (Concession) Premium Recquatic
- Direct Debit (Concession) Standard Aquatic
- Direct Debit (Concession) Standard Fitness
- Direct Debit (Junior) Standard Aquatic
- Direct Debit (Seniors Off Peak) Premium Recquatic